



Pioneer Health Center
1st and Brannon St., East Bank, WV 25067
Phone: 304-595-5068 Fax: 304-595-7900

PIONEER HEALTH CENTER FACT SHEET

What is a School Based Health Center?

School-Based Health Centers are health clinics that bring preventive and immediate care, as well as counseling, health education, and sometimes dental care, to children and adolescents at schools.

Who we are and why we are here

Pioneer Health Center is a Primary Care Health Center conveniently located East Bank Middle School. We provide healthcare to school age children and their families, school staff and the community. We are here to provide care to students of busy working families, students with/without transportation and students with or without insurance. We provide care to students efficiently so they miss very little classroom time and parents can have peace of mind knowing that we will be here to provide all of their primary care when they need us.

We are part of the Cabin Creek Health Systems, your community owned non-profit health center.

Description of Services

- Screening for Health Risks and Physical Exams – well child exams, sports physicals
- Mental Health Counseling (example coping skills, stress/anger management, depression, anxiety)
- Health Education Programs
- Lab Tests(on-site and off-site), Prescriptions, allergy injections, immunizations, wart removal
- Care for illnesses and minor injuries
- Care for chronic conditions (for example asthma, diabetes, various disabilities)
- Referrals and follow-up care
- Administration of medication for minor health problems as appropriate

Hours & Coverage

The SBHC is open Wednesdays and Fridays when school is in session. Appointments are available between the hours of 8:30 am to 3:30 pm. Although appointments are preferred, students may be seen on a walk-in basis, depending on the problem and availability of the staff. If necessary, appointments are available before or after school. As a service for our primary care patients we offer after hours phone access to an on-call provider on evenings, weekends, and vacations. You can reach the after hours services by dialing 1-800-798-0280.

Confidentiality

Confidentiality between the student, parents and the health center is assured. The staff will encourage every student to involve his/her parent/guardian in health care decisions. Since one purpose of healthcare is to reduce high risk behaviors of some youth, it is important for the students to feel they can have a confidential relationship with their health care provider. By law, certain information requires the student's signed consent prior to disclosure to anyone, including parents/guardians. This also assures development of trust between students and the health center.

See reverse side



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Billing & Costs

No student will be denied access to health care services due to inability to pay. As in any health center, there may be a charge depending on the service provided. When available, insurance or Medicaid will be billed. Patients/parents are not responsible for insurance co-pays and unmet deductible amounts; however, labs will be billed separately by a private laboratory company and the remainder of the lab's bills will be the responsibility of the patient/parents. Families with private insurance may also qualify for some programs to assist with the cost of care. Information about various programs and how to apply is available from the health center staff. **In order to provide the most effective quality of care for our uninsured patients we are asking that each child apply for Medicaid or CHIP. If you are denied we ask that a copy your denial letter be sent to the office, so we try to enroll you in other patient assistance programs.** If we do not receive a denial letter from you, you will receive a bill. The SBHC depends upon the ability to collect payment from your insurance carrier in order to maintain the current hours of the SBHC.

Staff

Staff at the SBHC is highly qualified and experienced in providing health care to young people. The Nurse Practitioner or Physician Assistant works in collaboration with a physician and is qualified to diagnose, treat illness and prescribe medications. We are here to assist you and we are available to communicate with the parents of each child. We want to know your concerns and be able to keep you updated on your child's health. Feel free to contact us during office hours. The SBHC works with, and is not meant to replace, your family doctor and school nurse. Our staff includes:

Mary Grandon, PA-C

Kari McCormick

Sam Farley, MSW

Elisha Adkins, MA

Contact Information

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Hours of Operation: Wednesday 8:30am –3:30pm
Friday 8:30am –3:30pm

After Hours Service: 1-800-798-0280